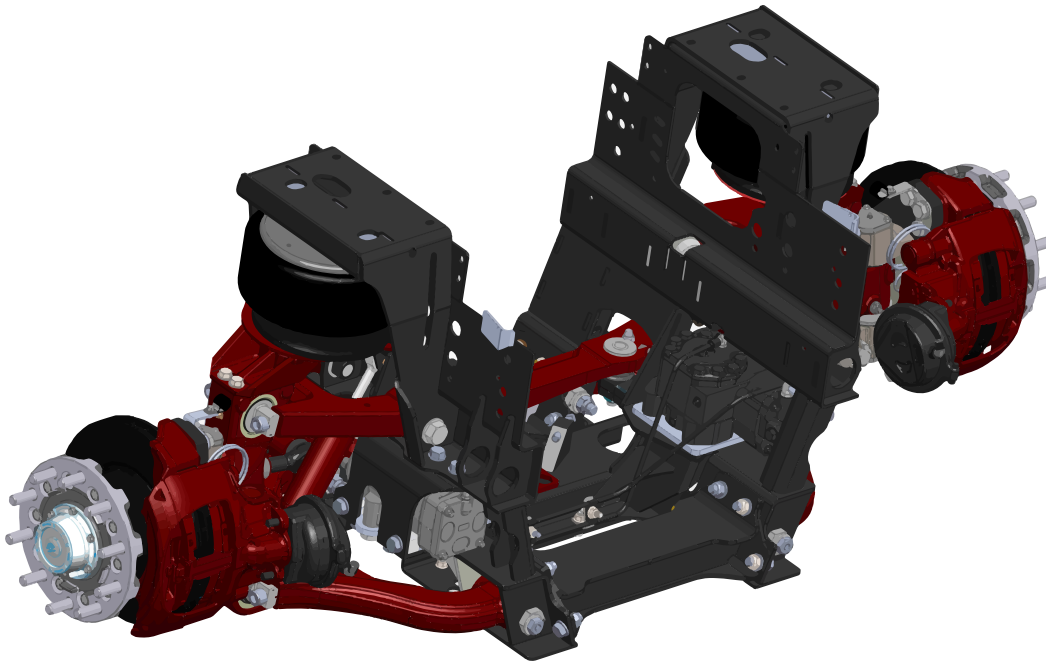


## Fire Apparatus Suspensions

## Limited Warranty



Reyco Granning (The Company) warrants suspension products manufactured by it to be free from defect in material and workmanship that occurs under normal use and service, subject to the following conditions and limitations.

1. Coverage is per below in years or in miles depending upon which occurs first.

Application	Coverage Period (Years)	Miles	Coverage Provided
Fire Apparatus	3	150,000	Parts and Labor Allowance

2. This warranty shall not apply, and no warranty of any kind shall exist, as to any product which has been subject to abuse, misuse, neglect, misapplication. No warranty applies in the event of: use of components, parts and/or accessories not obtained from/or approved by The Company, improper installation, maintenance, repair, or unauthorized alterations or modifications

3. **LOSSES:** The Company will not be liable for the loss of use of the product or loss of time, inconvenience, commercial loss, or any other expenses other than directly related to claim

4. **INSTALLATION:** The fire apparatus OEM is responsible for all installation of product according to The Company's approved procedures; and is also responsible for providing a copy of The Company's warranty and owner's manual to the end-user. The end-user is responsible for the operation, inspection, and maintenance of the suspension system as stated in the owner's manual.

## Fire Apparatus Suspensions

## Limited Warranty

5. The Company shall not be liable for the loss of use of any product, loss of time, inconvenience, commercial loss or any other indirect consequential, special or incidental damages due to breach of the above warranty or any other failure to comply with the terms of the contract between The Company make no warranties of any kind, express or implied, other than as herein expressly provided, and specifically disclaims the implied warranties merchantability and fitness for a particular purpose.

6. With respect to parts manufactured by others, The Company shall have no duty except to assign to buyer any claim, which The Company may have against the manufacturer thereof. (The Company warrants purchased components to the same extent as the warranty extended by the original manufacturer to The Company). This warranty does not apply to the normal "wearing out" of rubber bushings, shock absorbers, etc., or sacrificial wear areas such as springs to hangers.

7. The determination of the reasonable cost of labor as required in paragraph one, shall be made in accordance with The Company shop standard times. Maximum hourly allotment for labor cost is determined by The Company annually. Shop standard times and the maximum hourly allotment for labor may be revised periodically at the sole discretion of The Company.

8. The Company is not responsible for damages from improper installation or operations beyond design capability. The Company, in its sole discretion, shall determine whether or not any product is defective or otherwise covered by this warranty. No action for breach of this warranty may be commenced more than one year after the occurrence of alleged breach. This warranty is not transferable.

9. Retention of possession or use of the product for the warranty period shall constitute an unconditional acceptance thereof and fulfillment of all warranties and obligations of The Company and no assistance rendered by The Company in operating the product or remedying any defect either before or after that time shall operate to extend the warranty period.

### PRODUCT INSTALLER RESPONSIBILITIES

10. Installer is responsible for installing the product in accordance with The Company specifications and installation instructions. Installer is responsible for providing proper vehicle components and attachments, as well as, required or necessary clearance for suspension components, axles, wheels, tires, and other vehicle components to ensure a safe and sound installation and operation.

Installer is responsible for advising the owner of proper use, service and maintenance required by the product and for supplying maintenance and other instruction as readily available from The Company.

### PRODUCT OWNER RESPONSIBILITIES

**11. Owner is solely responsible for pre-operation inspection, periodic inspections, maintenance, and use of product as specified by The Company in the particular instructions, available by product model, except as provided in this warranty, and for maintenance of other vehicle components.**

Of particular importance is the re-torque of fasteners including axle u-bolts, torque arm bolts and track rod bolts. This re-torque must be done within 90 days of the suspension being put in service. Owner is responsible for "down time" expenses, cargo damage, and all business costs and losses resulting from a warrantable failure.

### WARRANTY CLAIM PROCEDURES

12. All possible Warranty Claims must be first submitted to the Original Equipment Manufacturer or distributor who installed the suspension, who will coordinate the fix, documentation, parts shipment, etc directly with Reyco Granning. For a claim to be considered, it must contain adequate documentation which states vehicle mileage, in service date of vehicle, product model, where and how used, and a Reyco Granning Return Material Authorization Number. The claim must be made within six months of failure of the component. Such part or parts must be returned to The Company, transportation charges paid. The Company reserves the right to inspect any returned components to determine the cause of defects.

\*In-Service Date is defined as follows:

**NEW VEHICLE** – license and registration date

**AFTERMARKET** – date of installation, service invoice

**\* Reyco Granning reserves the right to make changes and improvements in design or specifications without notice and without obligations to provide or to substitute new design modifications for those Reyco Granning suspension systems already in service**

**Reyco Granning Suspensions**  
1205 Industrial Park Drive  
Mount Vernon, MO 65712  
Phone: 417-466-2178  
[www.reycogranning.com](http://www.reycogranning.com)

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