

Trailer Suspensions

Limited Warranty

STEEL SPRING SUSPENSIONS & COMPONENTS



Reyco Granning, LLC (The Company) warrants suspension products manufactured by it to be free from defect in material and workmanship that occurs under normal use and service, subject to the following conditions and limitations.

1. Coverage is per below in months or in miles/kilometers depending upon which occurs first.

Model	Coverage Period (months)	Miles/ Kilometers	Coverage Provided
21B Cast	0-12	100,000/160,000	Parts and labor allowance
	13-24	200,000/320,000	Parts Only
21B Fab	0-12	100,000/160,000	Parts and labor allowance
	13-24	200,000/320,000	Parts Only
74B	0-12	100,000/160,000	Parts and labor allowance
	13-24	200,000/320,000	Parts Only
88	0-12	100,000/160,000	Parts and labor allowance
	13-24	200,000/320,000	Parts Only

2. This warranty shall not apply, and no warranty of any kind shall exist, as to any product which has been subject to abuse, misuse, neglect, misapplication, or accident of any type or cause or which has been repaired, replaced, substituted, or used with parts other than genuine parts of The Company or has been altered by anyone.
3. This warranty shall not apply, and now warranty of any kind shall exist, on normal wear and deterioration resulting from the normal use of the suspension system.

1-800-753-0050
www.reycogranning.com

Reyco Granning Suspensions
1205 Industrial Park Drive
Mount Vernon, MO 65712
Phone: 417-466-2178
Fax: 417-466-3964

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4. The Company shall not be liable for the loss of use of any product, loss of time, inconvenience, commercial loss or any other indirect consequential, special or incidental damages due to breach of the above warranty or any other failure to comply with the terms of the contract between The Company and The Buyer. The Company makes no warranties of any kind, express or implied, other than as herein expressly provided, and specifically disclaims the implied warranties merchantability and fitness for a particular purpose.
5. With respect to parts manufactured by others, The Company shall have no duty except to assign to buyer any claim, which The Company may have against the manufacturer thereof. (The Company warrants purchased components to the same extent as the Warranty extended by the original manufacturer to The Company). This warranty does not apply to the normal "wearing out" of rubber bushings, shock absorbers, etc., or sacrificial wear areas such as springs to hangers.
6. The determination of the reasonable cost of labor as required in paragraph one (1), shall be made in accordance with The Company shop standard times. Maximum hourly allotment for labor cost is determined by The Company annually. Shop standard times and the maximum hourly allotment for labor may be revised periodically at the sole discretion of The Company.
7. The Company is not responsible for damages from improper installation or operations beyond design capability. The Company, in its sole discretion, shall determine whether or not any product is defective or otherwise covered by this warranty. No action for breach of this warranty may be commenced more than one year after the occurrence of alleged breach. This warranty is not transferable.
8. Retention of possession or use of the product for the warranty period shall constitute an unconditional acceptance thereof and fulfillment of all warranties and obligations of The Company and no assistance rendered by The Company in operating the product or remedying any defect either before or after that time shall operate to extend the warranty period.

PRODUCT INSTALLER RESPONSIBILITIES

9. Installer is responsible for installing the product in accordance with The Company specifications and installation instructions.
Installer is responsible for providing proper vehicle components and attachments, as well as, required or necessary clearance for suspension components, axles, wheels, tires, and other vehicle components to ensure a safe and sound installation and operation.
Installer is responsible for advising the owner of proper use, service and maintenance required by the product and for supplying maintenance and other instruction as readily available from The Company.

PRODUCT OWNER RESPONSIBILITIES

10. Owner is solely responsible for pre-operation inspection, periodic inspections, maintenance, and use of product as specified by The Company in the particular instructions, available by product model, except as provided in this warranty, and for maintenance of other vehicle components. Of particular importance is the re-torque of fasteners including axle u-bolts, torque arm bolts and track rod bolts. This re-torque must be done within 90 days of the suspension being put in service. Owner is responsible for "down time" expenses, cargo damage, and all business costs and losses resulting from a warrantable failure.

WARRANTY CLAIM PROCEDURES

10. For a claim to be considered, it must contain adequate documentation which states vehicle mileage, in service date of vehicle*, product model, where and how used, and a Reyco Granning Return Material Authorization Number. The claim must be made within six months of failure of the component. Such part or parts must be returned to The Company, transportation charges paid. The Company reserves the right to inspect any returned components to determine cause of defects.

*In-Service Date is defined as follows:
NEW VEHICLE – license and registration date
AFTERMARKET – date of installation, service invoice

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